Frequently Asked Questions for Employers

January 14, 2022

Note: For questions related to schools, please visit Frequently Asked Questions for Schools.

Q1: Do employees need to isolate if they have COVID-19 or COVID-19 symptoms?

Yes. Isolation is used to separate people with confirmed or suspected COVID-19 from those without COVID-19. Everyone, regardless of vaccination status, who tests positive for or has symptoms of COVID-19 should stay home and isolate from other people for at least 5 full days (day 0 is the first day of symptoms or the date of the day of the positive viral test taken for asymptomatic persons). If symptoms persist, further isolation will be required; otherwise, they may attend work or school after the 5-day isolation. They should wear a mask when around others at home, at work, and in public for an additional 5 days.

Q2: Do employees need to quarantine if they have been exposed to someone with COVID-19?

If an employee came into close contact with someone with COVID-19 and is in one of the following groups, they do not need to quarantine.

- Employee is age 12 or older and has received all recommended vaccine doses, including boosters when eligible and additional primary shots for some immunocompromised people.
- Employee had confirmed COVID-19 within the last 90 days (tested positive using a viral test).

These employees should wear a well-fitting mask around others for 10 days from the date of their last close contact with someone with COVID-19 (the date of last close contact is considered day 0) and get tested at least 5 days after they last had close contact with someone with COVID-19. If they test positive or develop COVID-19 symptoms, the employee should isolate and follow recommendations for Isolation.

If an employee comes into close contact with someone with COVID-19, they should quarantine if they are in one of the following groups:

- They are ages 12 or older and completed the primary series of recommended vaccine, but have not received a recommended booster shot when eligible.
  - THIS DOES NOT APPLY TO ATTENDING OR WORKING AT SCHOOL. For questions related to schools, please visit Frequently Asked Questions for Schools.
- They received the single-dose Johnson & Johnson vaccine (completing the primary series) over 2 months ago and have not received a recommended booster shot.
- They are not vaccinated or have not completed a primary vaccine series.
Q3: How does an employer know if an employee needs to isolate or quarantine due to testing positive for, having symptoms of, or being exposed to COVID-19?

Employees may report this information to their employer through the employer’s HIPAA-compliant Human Resources protocol. Employees may attest to their isolation or quarantine status by completing an Isolation or Quarantine form available on the New York State Department of Health or Local Health Department website.

Q4: If an employee develops COVID-19, will the Local Health Department do an investigation and order exposed employees into quarantine?

Individuals who test positive for COVID-19 or have COVID-19 symptoms should isolate and notify their close contacts that they may have been exposed to COVID-19. Individuals who test positive for COVID-19 or have COVID-19 symptoms should refer close contacts to the state or local health department website to learn about the steps they should take because of the exposure.

The Local Health Department may or may not do a case investigation. Isolation and quarantine attestation forms, and related information are available at state and local health department websites.