

Dear Community Leader:

This winter, help your community control heating costs by using this form to request our consumer education materials free of charge. Descriptions of the publications are on the reverse of this page.

Please fill in your contact information along with the quantity of each publication, and return the completed form to the New York State Department of Public Service.

Organization: _____ Contact: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

County: _____ Telephone: () _____

E-mail for organization: _____

Would you like to be added to our email list for future mailings? ___ yes ___ no

Publication	English Quantity	Spanish Quantity
<i>Take the Chill Out of Your Winter Energy Bills</i> brochure		
<i>New York's Natural Gas Outlook</i> factsheet		
<i>Your Rights & Protections</i> brochure		
<i>Household Electricity Use and Energy Saving Tips</i> booklet		
<i>Utility Service Interruptions</i> brochure		
<i>What You Should Know Before Choosing an Electricity or Natural Gas Supplier</i> brochure		

Return completed form via:

<i>Mail:</i> New York State Department of Public Service Attn: Office of Consumer Services, 9 th Floor 3 Empire State Plaza, Albany, New York 12223	<i>Fax:</i> (518) 473-5685	<i>Email:</i> consumer.outreach@dps.ny.gov
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Please allow 2-3 weeks for fulfillment.



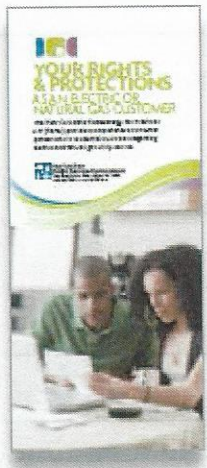
Take the Chill Out of Your Winter Energy Bills brochure

Control heating costs with energy efficiency programs, financial assistance programs, bill payment options and energy supply options.



New York's Natural Gas Outlook: Winter 2014-15 factsheet

Learn about this winter's natural gas outlook and the factors that affect the cost of gas. The reverse side provides tips to help people reduce energy waste during the winter months.



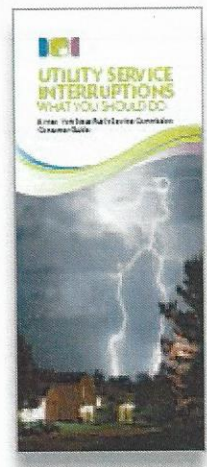
Your Rights & Protections brochure

Learn about the Home Energy Fair Practices Act (HEFPA) which provides comprehensive consumer protections to residential customers regarding electric and natural gas utility service.



Household Electricity Use and Energy Saving Tips booklet

Save energy using this list of common household electric devices and appliances, their estimated operating costs based on level of usage and tips on reducing waste.



Utility Service Interruptions brochure

Follow this DPS guide to learn what to do if utility service is interrupted.



What You Should Know Before Choosing an Electric or Natural Gas Supplier brochure

Considering shopping for a new energy supplier? This brochure provides key information regarding consumer protections and tips on selecting a provider that is right for you.